

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM (Physical) 000195

Punam Shrivastava & Manish Shrivastava Complainant

Vs.

Broadway Realtors Private Limited Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
03 23.02.2026	<p>Complainant is represented by Learned Advocate Mr. Hitendra Pramanik (mob:- 9830596804 and email:- zicooli@yahoo.co.in), who appeared physically in today's hearing physically and signed the attendance sheet.</p> <p>Respondent is absent in today's hearing, without any intimation, in spite of notice duly served upon him.</p> <p>Ld. Advocate for the Complainant submitted an affidavit which has been received by this Authority on 03.11.2025. In the Affidavit the Complainant submitted that they verified the Company details from the MCA (Ministry of Corporate Affairs) Portal and discovered that the company has changed its registered email address to " email id:- zetasoftware@gmail.com " and accordingly Complainant sent soft copy of his Affidavit to that email id of the Respondent which has not been bounced back, thereby, constituting valid service under Law.</p> <p>The Complainant again prayed for relief of refund of his deposited money from the Respondent along with interest and litigation cost etc.</p> <p>After hearing the Complainant, the Authority is hereby pleased to give the following direction:-</p> <p>A. The Complainant shall send copy of Affidavit both to the Respondent Company as well as the Directors of the Respondent Company within 7(seven) days from the date of receiving this order through email and submit an Affidavit of service.</p> <p>B. The Respondent shall positively submit their reply in response to the Affidavit of the Complainant within 10(ten) days from the date of receiving this order through email, failing which, the Directors of the Respondent Company shall appear before the Authority giving explanation for non compliance of the authority order violating as per</p>	

section 63 of Real Estate (Regulation and Development) Act, 2016.

Fix after **6(six) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson
West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member
West Bengal Real Estate Regulatory Authority